ZenoxHeal — Security & Privacy

Date: August 2025

Version: v1.0

What we collect (minimal)

Wallet address & on-chain signals, session logs, and optional contact info. KYC/AML only when required.

Why we process

Membership verification, governance sessions, platform security (throttles/abuse prevention), and optional analytics.

How we protect

TLS, least-privilege, multi-sig, secrets management, rate-limits, anomaly detection, emergency pause per Charter.

Your controls

Access/correct/delete (per law), opt-out of optional cookies/analytics, withdraw consent where applicable.

Wallet safety

Never share seed phrase/keys; verify official addresses; do not send ERC-20/ETH to the NFT contract; transfers disabled in RC/Preview.

Developers (quick)

HTTPS signed votes (EIP-712), server-side NFT checks, API keys, per-key rate-limits, minimal PII in logs.

Changes

We version updates and post announcements; effective date is stated on the page.

Contact

support@zenoxheal.com (privacy/security). For urgent incidents: include wallet and summary.

Effective Date: August 24, 2025

Authorized Representative: Chao Long (Charlene) Huang