FAQ — DAO & NFT

Date: August 2025

Version: v1.0

#### 1. What is the ZenoxHeal Gold Partner NFT?

The Gold Partner NFT is the only official membership badge of ZenoxHeal. It serves as your digital credential, granting access to our ecosystem, community, and governance. Unlike speculative tokens, this NFT has no financial attributes and cannot be traded in the early phase.

## 2. How do I receive my Gold Partner NFT?

- Create or connect your digital wallet.
- Complete service payment through the ZenoxHeal platform.
- Receive the complimentary Gold Partner NFT directly in your wallet.
- Verify your membership in the DAO portal.

#### 3. What is the DAO, and why does it matter?

DAO stands for Decentralized Autonomous Organization.

- It enables members to participate in decision-making about ZenoxHeal's direction.
- Each verified member can vote on proposals or join discussions.
- DAO governance ensures transparency, fairness, and collective participation in shaping the platform.

# 4. Does holding the Gold Partner NFT give me voting rights?

Yes. The Gold Partner NFT serves as your DAO access key. With it, you can:

• Vote on proposals.

- Suggest new ideas (subject to DAO process).
- Join exclusive governance sessions.

# 5. Can I sell or transfer my Gold Partner NFT?

Not in the early phase. To protect community trust and stability, transfers are disabled. Future DAO-approved upgrades may introduce controlled trading, airdrops, or tier expansions.

### 6. Is the NFT a financial asset or security?

No. The Gold Partner NFT is strictly a utility-based credential. It provides access, identity verification, and participation rights — not profit guarantees or investment returns.

# 7. Will KYC/AML verification be required?

Yes, depending on jurisdiction. Wallet verification and KYC/AML checks may be required to ensure compliance and security of DAO governance.

# 8. What future features can NFT holders expect?

- DAO-driven upgrades: auto airdrops, badge renewal, or burn-and-upgrade features.
- Community privileges: early access to new tools, private events, or collaborations.
- Cross-chain compatibility: potential integration with other Web3 ecosystems.

#### 9, Privacy Notice

ZenoxHeal DAO collects only minimal data (e.g., wallet address, optional contact information) for membership verification and governance purposes. No personal data will be sold or shared without

authorization. For full details, please refer to the **Security & Privacy Policy (Full, Document No. 7).** 

## 10. Disclaimer

The ZenoxHeal Membership NFT is a utility-only credential and does not represent securities, equity, or financial products. Participation in ZenoxHeal DAO is voluntary and at members' own risk. ZenoxHeal DAO and its founding team are not responsible for losses resulting from blockchain volatility, gas fees, third-party service interruptions, or wallet mismanagement.

Effective Date: August 24, 2025

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